

## **SOT Program Terms and Conditions**

### Terms to be eligible for the Program:

1. Package is for repair/replacement of the parts covered under the scheme.
2. Package covers replacement of parts worn-out due to normal wear & tear during usage of vehicle.
3. Car should be maintained as per periodic maintenance schedule.
4. Customer shall purchase this package any time only before due 1st Free Service of vehicle as per manual.
5. HMIL / Dealer's decision will be final and binding on the customer regarding requirement of replacement of parts under the scheme

### The Package does not cover following:

1. Cost of ancillary parts that are required to replace the parts covered under the scheme.
2. Vehicle used for Taxi/Tourist or any other commercial purpose.
3. Damage or failure of parts resulting from :
  - a. Negligence in proper maintenance
  - b. Misuse, abuse, accident, theft, flooding or fire
  - c. Modifications, alterations, tampering or improper repair
  - d. Any damage due to using non-Genuine Parts
  - e. Any device and/or accessories not supplied by HMIL.
  - f. Parts if eligible to cover under claimed insurance.
4. Package covers replacement of parts worn only due to normal wear & tear during usage of vehicle.

### Ineligibility conditions:

The First Owner shall forfeit all benefits under the Program, in the event of the following:

1. Tampering with Vehicle Identification numbers like Chassis / Engine Numbers or odometer.
2. Usage of the said vehicle in competitions or motor sports events or for any other purposes other than personal use.
3. The vehicle are used for any illegal purpose.
4. If any service / repair is performed other than by the Hyundai authorized dealers.

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**Parts Coverage for SOT :**

Parts Covered	Creta EV	New Tucson	Other Models
Bulbs (Headlight, Taillight, Parking Light, Indicator)	✓	✓	✓
Fuses	✓	✓	✓
Auxiliary Belts	✗	✓	✓
Brake Pad & Disc	✓	✓	✓
Brake Shoe & Lining	✗	✗	✓
Wheel Cylinder	✗	✗	✓
Wiper	✓	✓	✓
Engine Mounting	✗	✓	✓
Hoses	✓	✓	✓
Suspension bushes	✓	✓	✓
Arm Assembly	✓	✓	✓
Ball Joint	✓	✓	✓
Window Winder	✓	✓	✓
Clutch	✗	✗	✓
Calliper	✗	✓	✗

Note: Parts coverage may vary depending upon the applicable model/variants.

Customer Signature:

Customer Name:

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